

**QUALITY POLICY STATEMENT.**

***Armstrong Integrated Ltd., incorporating Armstrong Fluid Technology and RMI are dedicated to the principle of never ending improvements in product innovation, quality, reliability and superior customer service.***

Our principal aim is to always supply to our customers, high quality designs, products, systems and services solutions and customer services that complies with current standards and legislation and meets or exceeds customer expectations.

The Armstrong vision is to be a life cycle partner to building owners and operators with an offering that enables us to support a customer at any point through the life of a building.

We will endeavour continually improve everything we do to ensure our designs, products, systems and services.

The establishment of a QUENSH management system is therefore the foundation to establish a company culture centred upon continual improvement.

Our QUENSH management system is based on the requirements of BS EN ISO 9001, BS EN 1090 (CE Approval), BS EN ISO IEC 80079-34 (Ex Approval), BS EN ISO 14001 & BS EN ISO 45001 and the company is fully committed to fulfilling these requirements.

The QUENSH system provides a framework for risk-based approach to thinking, managing opportunities and mitigation of risks and has been developed to enable full integration of in-house, product, industry best practice and client specific and applicable regulatory requirements including LPCB, FM, ATEX, UL, NICEIC & MA.

This in turn improves the overall efficiency of the organisation and supports the Leadership Team with complaints/defects prevention, customer satisfaction, pursuit of continual improvement and the achievement of our QUENSH objectives.

The Leadership Team will demonstrate leadership and commitment through the implementation of the QUENSH system, including the formulation, monitoring and measurement of our QUENSH objectives.

This policy will be communicated to all staff and any necessary stakeholders and interested parties and will be available to the public via Armstrong web site:

<http://armstrongfluidtechnology.com/en-gb/about-armstrong/who-we-are/certifications-and-memberships>

The Leadership Team will review this policy and formulate QUENSH objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

**Signed**



**Simon Parker  
UK Country Lead  
11<sup>th</sup> June 2019**